

ANA's Wings of Comfort

A guide to ANA's international services



ANA Inspiration of JAPAN

A STAR ALLIANCE MEMBER 

5-STAR SERVICE IN THE AIR

Bringing dreams
and inspiration
to skies around
the world.

ANA – All Nippon Airways has been awarded a 5 star airline rating by Skytrax each year since 2013.

Founded in 1952, today ANA flies on 84 international routes, 119 domestic routes and has a fleet of 266 aircraft*.

ANA is the launch customer and largest operator of the Boeing 787 Dreamliner, currently with 66 in its fleet*.

*As of December 2018



BUSINESS CLASS

BUSINESS CLASS

Spend your time the way you want

Boeing 787-9 (with 215 or 240 seats)



Our Business Class seats allow you to spend your time just as you wish. With a lie-flat design, these seats can be adjusted to your preferred angle. The staggered arrangement ensures the convenience of direct aisle access.

ANA provides a customised bed pad to our Business Class passengers. The special three-layered structure provides the perfect amount of resistance when turning over during sleep, and has superb ventilation properties to ensure a soothing night's rest.



SEAT SPECIFICATIONS

- Seat width 49.3 cm
- Bed length: 189.2cm
- Lie-flat seats, each with aisle access in a 1-2-1 staggered configuration
- 45cm touch-panel LCD wide-screen monitor & noise-cancelling headphones
- Universal PC power port and USB port
- Additional in-seat storage space
- Priority check-in and priority baggage service



**PREMIUM
ECONOMY**

Experience the superior comfort of Premium Economy

Boeing 787-9 (with 215 or 240 seats)

Enjoy the comfort of a 97cm seat pitch and seat width of 49cm. The 28cm touch-panel monitor enables you to select and view your program of choice with ease.



Premium Economy guests are offered priority check-in, priority baggage service, as well as complimentary Business Class lounge access on international flights.



SEAT SPECIFICATIONS

- Spacious seat pitch: 97cm, width: 49cm
- 2-3-2 seat configuration
- Comfortable leg rest and footrest, universal PC power port and USB port
- 28cm touch-panel LCD wide-screen monitor & noise-cancelling headphones

PREMIUM ECONOMY



ECONOMY CLASS

ECONOMY CLASS

Comfort and convenience in the skies for everyone

Boeing 787-9 (with 215 or 240 seats)

Our Economy Class seats provide you with generous space. The slim design of these reclining seats enables you to make the most of your legroom.

In addition to a USB port and universal power port, these seats also feature a high-resolution LCD touch-panel monitor so that you can enjoy a wide variety of movies and music on demand.



SEAT SPECIFICATIONS

- Seat pitch: 86.4cm, width: 43.9cm
- 3-3-3 seat configuration
- 23cm LCD touch-panel monitor
- Comfortable footrest (bulkhead and exit row seats excluded)
- Universal PC power port and USB port



**ANA
LOUNGE**

RELAXATION LOUNGE

Enjoy a variety of meals & beverages.
Refined lounge spaces.

Enjoy total comfort in our spacious and exclusive lounge, as you prepare for your journey. For refreshments, dining, or relaxation, make yourself at home – in your own way.

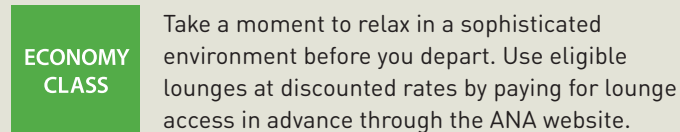
Spend your time as you prefer in total comfort prior to departure. We offer delicious buffet-style supper menus for our guests departing on evening flights.

Shower rooms with amenities are available.

• ELIGIBLE CUSTOMERS



• PAID LOUNGE ACCESS

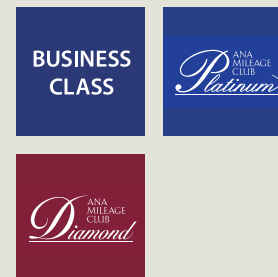


HANEDA AIRPORT
– Arrival Lobby

TIAT SHOWER ROOMS

Complementary shower service facilities are available for your convenience.

• ELIGIBLE CUSTOMERS



**ANA
MILEAGE
CLUB**

ANA Mileage Club is All Nippon Airways' customer loyalty program where you can earn and redeem miles in many ways flying ANA and Star Alliance partners. Miles have many benefits and can be redeemed for many awards including flights, upgrades, hotels and more.

ANA MILEAGE CLUB CARD

Discover the fun miles have to offer with our standard card, with no enrolment or annual membership fees.

SPECIAL SERVICES FOR OUR FREQUENT FLYERS

For customers who are frequent users of ANA Group-operated flights, we offer a range of ANA Premium Member services and benefits as a way of expressing our sincere gratitude.



ANA's highest status



Showing our appreciation to loyal customers



Making your air travels even more enjoyable

Dining



THE CONNOISSEURS - ANA Fine Dining & Bar -

Refined dining at
10,000 metres

BUSINESS
CLASS

A "Connoisseur" is the embodiment of the ultimate host: someone with great knowledge in entertaining your palate.

With the professional expertise of master chefs, beverage specialists and ANA chefs, we open new frontiers in the art of dining 30,000 feet in the sky.



THE CONNOISSEURS - ANA Tasty Delights -

Hospitality reflected into every
delicious bite

PREMIUM
ECONOMY

ECONOMY
CLASS

Enjoy your choice of a traditional-tasting Japanese meal or an ever-popular international meal with both menus being full of heart and originality from our chefs.

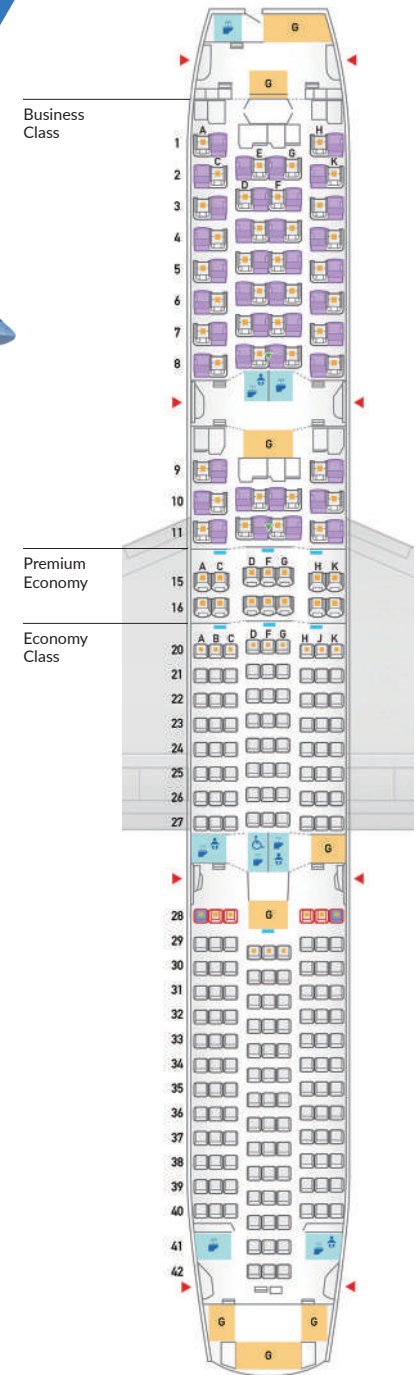
Sparkling wine and noodles are available upon request for Premium Economy customers.

Boeing 787-9 (Dreamliner)

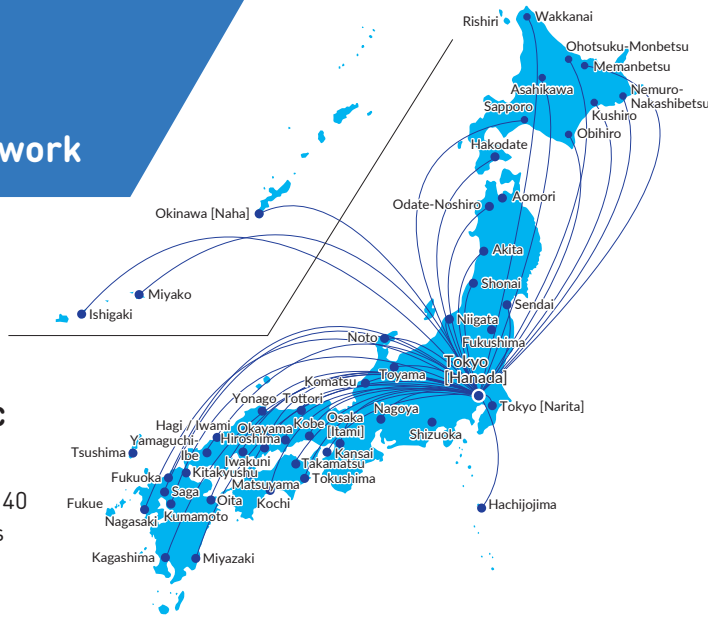


40 Business Class
14 Premium Economy
186 Economy Class

- Galley
- Monitor
- Emergency Exit
- Lavatory
- Wheelchair Accessible Lavatory
- Lavatory with a table for diaper change
- Lavatory with a multi-function bidet
- Emergency exit row seat
- No Window Seat
- Armrest Non-moveable seat
- Table



ANA's Flight Network



ANA'S DOMESTIC NETWORK

Connecting to over 40 destinations across Japan from Tokyo.

ANA'S INTERNATIONAL NETWORK

Enjoy the ANA style of hospitality and service known as *Omotenashi* on our flights to Asia, Europe, North America, and within Japan as we expand our presence throughout the world.

EUROPE 7 CITIES

London, Frankfurt, Munich, Dusseldorf, Brussels, Vienna* and Paris

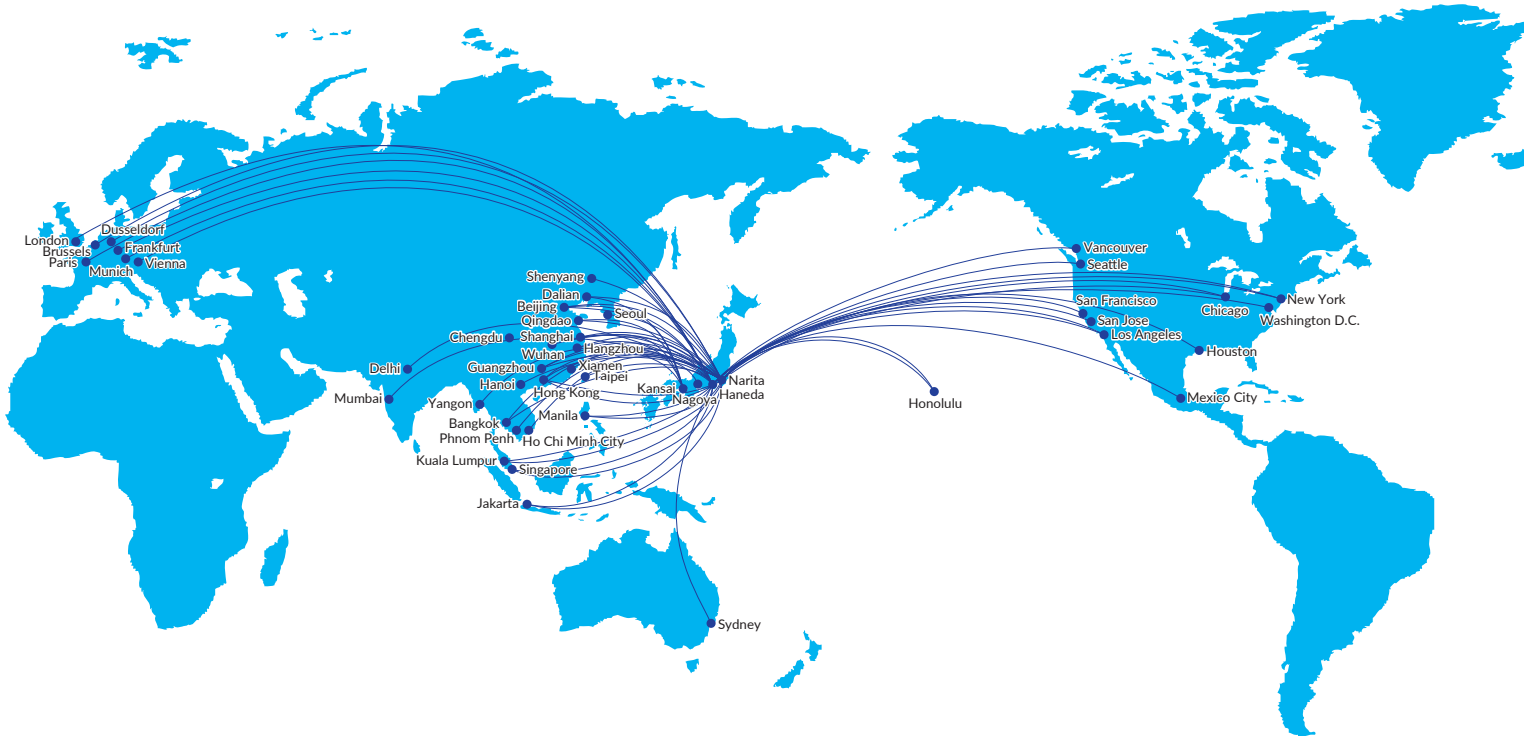
ASIA/PACIFIC 25 CITIES

Beijing, Shanghai, Dalian, Qingdao, Xiamen, Shenyang, Hangzhou, Guangzhou, Chengdu, Wuhan, Hong Kong, Taipei, Seoul, Hanoi, Bangkok, Singapore, Ho Chi Minh City, Jakarta, Manila, Yangon, Kuala Lumpur, Phnom Penh, Sydney, Mumbai and Delhi

NORTH AMERICA/HAWAII 11 CITIES

San Francisco, Los Angeles, New York, Washington D.C., Chicago, Honolulu, Seattle, San Jose, Houston, Vancouver and Mexico City

*From 17 February 2019



A STAR ALLIANCE MEMBER

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ANA Mileage Club members can also make use of services provided by Star Alliance, the largest airline network in the world with 28 member airlines. Enjoy the same high level of service you receive as a Premium member at locations all over the world.

ANA  **Inspiration of JAPAN**

A STAR ALLIANCE MEMBER ™

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