



October 06, 2024

**SUB: Travel trade migration to WY Direct Connect NDC platform by 26 Nov 2024**

Dear valued trade partner,

We are excited to share significant updates on our new NDC capabilities which enable you to book with Oman Air.

We successfully launched our new **WY Direct Connect NDC Platform** on 28 May 2024. Since then, we have migrated & onboarded several Trade Partners globally through the SPRK Platform (UI) and NDC APIs. We are now in the final stages of the migration process.

**Kindly note that our partnership with TPConnects NDC Platform comes to an end very soon. Post 26 Nov 2024, all Travel Agents & API Customers will no longer be able to book, ticket or service orders through this platform. Post this date, a view-only access of TPConnects NDC Platform shall be available for a limited period of 3 months. It is important to note that servicing of all existing TPConnects orders post 26 Nov 2024 should only be carried out by sending an email to Oman Air NDC Team at [wyndcsprk@omanair.com](mailto:wyndcsprk@omanair.com) for action. You are therefore requested to take proper back-up of your Booking & Ticketing data on TPConnects NDC Platform.**

Hence, we kindly urge you to start using our new WY Direct Connect NDC Platform for all your NDC bookings with immediate effect. Our new NDC SPRK platform has been developed by Accelya and is enabled with the following enhanced capabilities & functionalities which will simplify the creation & servicing of NDC orders.

1. Offer & Order management capabilities certified on Level 4, 17.2 Schema
2. Seamless display & sale of WY, Codeshare & Interline flights along with ancillaries
3. Display of Branded Fares and RBDs along with automated multiple exchanges and refunds
4. Real-time reverse synchronization of PNRs & seamless schedule change notification management
5. Creation of unique SPRK/API PCCs for each travel agency and bridging between PCCs
6. Ability to book and ticket all passenger types
7. Queue management & creation of passenger profiles along with migration of PNR's & profiles
8. Group PNR claims for all travel agents using FLX SPRK
9. All forms of payment namely BSP Cash, BSP Card, Credit/Debit Cards, Easy Pay, IATA Pay & Deposit top-up/bilateral credit through IFG
10. Emailing orders with or without fare details along with your agency logo
11. Back-office automation through MIRFLX & seamless reporting of HOT/RET Files into WY revenue accounting system

For guidance on the registration & activation process, please contact your local Oman Air Sales Representative. Once your PCCs & NDC SPRK platform logins are created, you will be notified via email of your NDC SPRK credentials & you can access WY Direct Connect NDC SPRK Platform via our URL: <https://ndcsprk.omanair.com>

For any queries or support, please contact your local Oman Air Sales Representative or reach out to us at [wyndcsprk@omanair.com](mailto:wyndcsprk@omanair.com)

Warm Regards,

WY Direct Connect NDC Team

