



**TAV Operation Services (Oman Branch)**

**Muscat International Airport**

## TAV Airports and Groupe Aéroports De Paris

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The partnership between Groupe ADP and the TAV group has created one of the largest airport alliances in the world.

TAV Airports and Groupe ADP, the parent organizations of TAV OS, have an extensive experience in the design, construction and operation of airports with operations in 17 countries, serving more than 250 Million passengers with a workforce of more than 25,000 people.

Groupe ADP holds 46% of the “TAV Airports” and 49% of “TAV Construction”. With 36 airports managed directly or indirectly and nearly 252 million passengers welcomed each year, the group has carved out its place among the three biggest airport operators in the world.

With its unique business model, TAV Airport's wide range of services include airport design, construction and operation, spanning the management of the entirety of the airport's operations in an integrated manner; thus creating an invaluable competitive advantage for TAV Operation Services.



**LEVARAGING THE INFRASTRUCTURE AND THE REACH OF OUR PARENT COMPANY TAV AIRPORTS AND BUILDING ON OUR RELENTLESS PURSUIT OF PERFECTION IN HOSPITALITY, WE ARE A GLOBAL AUTHORITY IN DESIGN, DEVELOPMENT AND MANAGEMENT OF NON- AERONAUTICAL COMMERCIAL ACTIVITIES IN AIRPORTS.**

## TAV Operation Services

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*Global Know-How,  
Local Expertise*

TAV Operation Services has been conducting lounge operations globally with its 14 international subsidiaries and 1000+ employees since 2002.

As a testament of our successful international expansion based on operational excellence, lounge design and construction, TAV OS will own and/or manage 57 lounges in 15 countries by the end of 2017. Prestigious brands such as Air France-KLM, Emirates, Star Alliance, Skyteam, Turkish Airlines and various airport authorities have chosen TAV OS for managing their international lounge operations.



# TAV OS Global Footprint



**USA**  
1 lounge since 2016  
1 lounge opening 2018  
Meet&Assist Service

**Switzerland**  
1 lounge since March 2018

**Germany**  
5 lounges since 2014  
1 lounge since March 2018  
Meet&Assist Service

**Denmark**  
1 lounge since March 2018

**Croatia**  
1 Franchise Lounge  
Since 2017

**Macedonia**  
5 lounges since 2012  
Meet&Assist Service

**Latvia**  
1 lounge since 2015

**Georgia**  
3 lounges Since 2007  
Meet&Assist Service

**Turkey**  
17 lounges  
Since 2001  
Meet&Assist Service

**Chile**  
11 lounges since 2010  
2 lounges since Jan 2018  
Meet&Assist Service

**Oman**  
2 lounge since March 2018  
Meet&Assist Service

**Tunisia**  
2 lounges since 2010  
Meet&Assist Service  
Advertising

**Kenya**  
1 lounge (NBO)  
Since 2016

**KSA**  
1 lounge since 2015  
Meet&Assist Service  
(in Madinah & Jeddah)

**Rwanda**  
Arrival lounge opening 2017  
Arrival Floor Advertising

## TAV “primeclass” Lounge - Muscat

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**As an aggressively expanding global authority in design, development and management of non-aeronautical commercial activities in airports, and now we’re here to create added value for Muscat!**



With our global know-how and local expertise in lounge management, we design «primeclass» lounges, places where every detail is thought through out for guests and exclusive services are offered to make them feel comfortable.



## TAV “primeclass” Lounge – The Concept

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Our main concept for Muscat International Airport CIP Lounge area is based around a reinterpretation of Oman’s traditional architecture and distinctive landscapes. The lounge concept reflects the beauty of Oman and aims to combine comfort and utility in an authentic, one-of-a-kind design.

Inspired by Oman’s cultural and historical heritage, the lounge concept is built to meet the needs and necessities of the international terminal. Every detail is added and finalized specifically to address the space at hand. The main priority of the architectural concept is to create a fusion of past and future and a harmony of historical heritage and modern values.

To serve the expectations of the modern traveler, the lounge strikes a balance between a strong visual presence and fundamental practicality



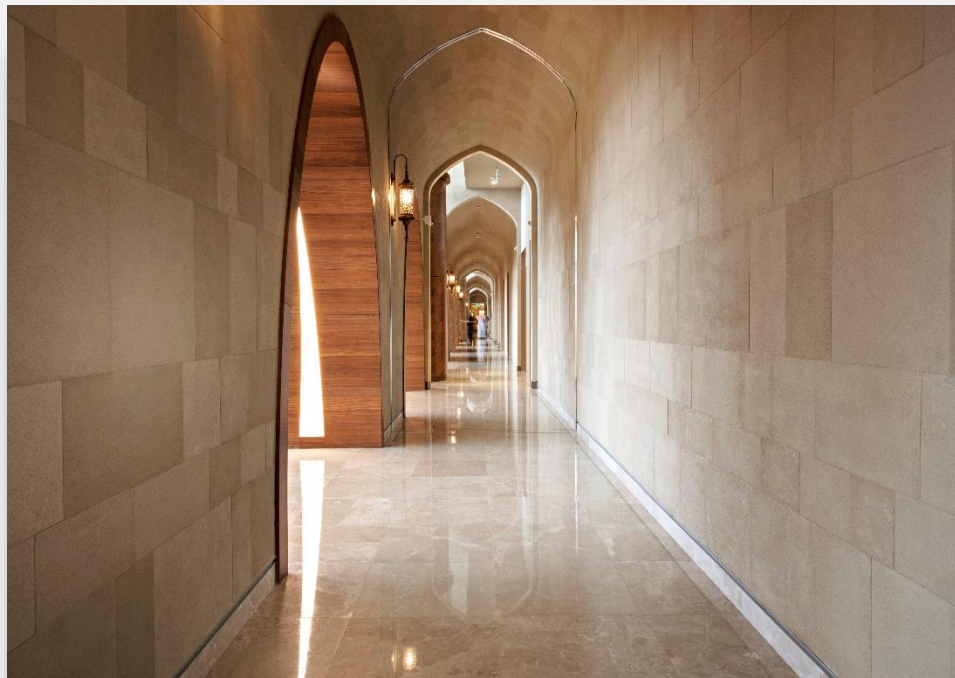
## TAV “primeclass” Lounge – Architectural Elements- The Arch

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One of Oman’s most striking architectural elements is the arch. We have redesigned the arch with a modern take while still preserving its historical, majestic look. The arch adds a unique rhythm to the space while displaying an essential part of Oman.

The arch has been used along the main circulation, serving both visual and practical functions. This line of arch acts like the axis to which all other functions and units are connected.

With its significant size and length, the arch remains a majestic display. As it hides many of the columns in the space, the arch also unites the visual layout of the lounge.





## TAV 'primeclass' Unique Designed Lounge and First Class Services

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### Capacity

- 3050 m<sup>2</sup>
- 425 seats

### F&B Offerings

- Local and International Buffet (hot & cold)
- Soft and Alcoholic Drinks

### Amenities

- Game Zone
- Cinema
- Private Rooms
- Prayer Room
- Family Room
- Meeting Rooms
- Kid's Play Zone
- Shower Facilities
- Restrooms
- SPA
- Relaxing Zone

and more .....

## TAV “primeclass” Lounge – Entrance and Reception Hall

The reception desk is planned as having a commanding view of the entrance while not hindering the traffic. An office space connected to the reception desk is also where the locked/unlocked baggage section is. The “shopping lounge” area at the entrance is kept as transparent as possible to attract customers. The main goal at the entrance is to make the guest understand how big the space is and also allow for easy circulation. All the facilities are spread out so that there is a general feeling of what is where from the first step into the lounge.



## TAV “primeclass” Lounge – Open Buffet and Bar Area

Whatever time of the day you visit, you'll find the buffet packed with a range of delicious hot dishes , cold snacks and desserts - all freshly prepared daily on site of traditional and international cuisines.



The complimentary bar is offers alcoholic and non-acoholic drinks such as wines, beer and spirits, alongside variety of tea& coffee, soft drinks and fresh fruit juices.

## Unique Lounge Services – Game Zone

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**Game Zone is a new approach to helping passengers spent their waits enjoyably.**

Gaming is also a new social activity, letting passengers play together or against once another with the console games and/or billiard.



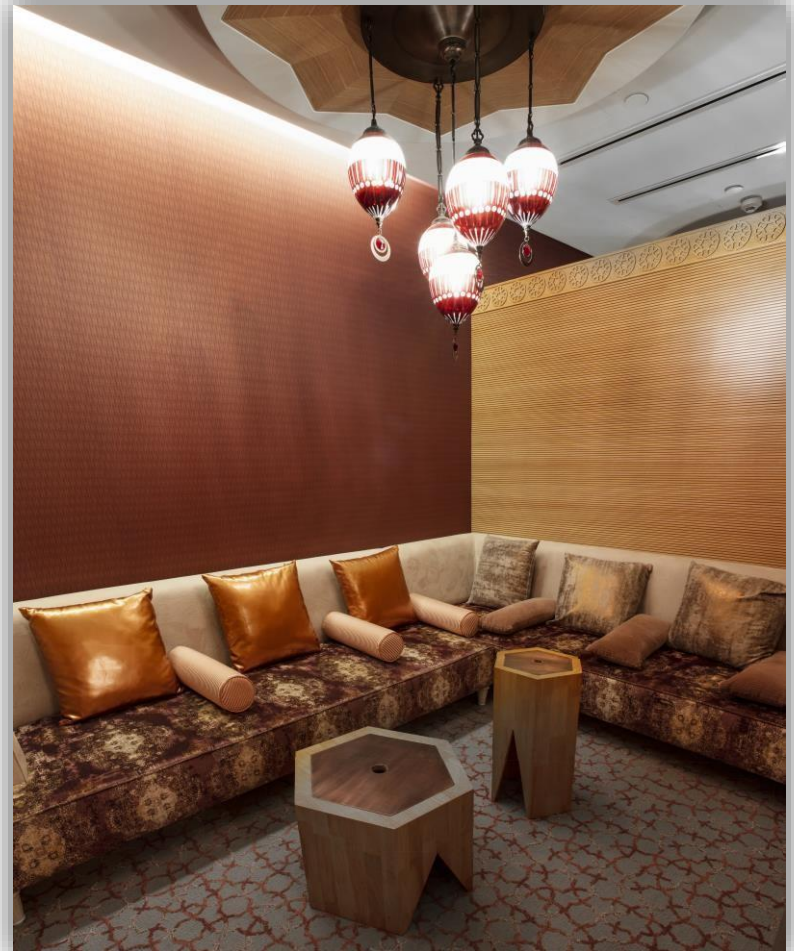


## Unique Lounge Services – Family Rooms

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**Family Rooms are designed to spend your time in the private and quite atmosphere with your family while waiting your flight.**

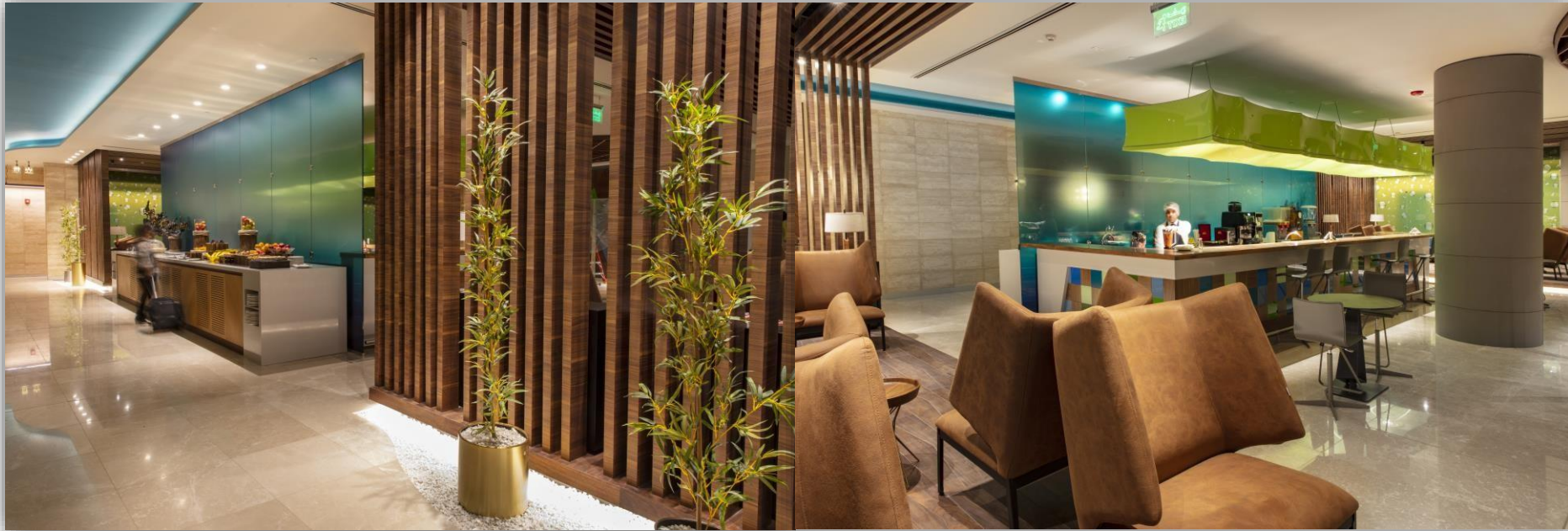
You can sit back and relax while your kids let off steam in the kid's play area.



## Unique Lounge Services - SPA

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Our guests will enjoy relaxing body treatments, energizing massage, nourishing facials, and the pure luxury of a professional spa experience while having your fresh juice.





## Unique Lounge Services – Private Rooms

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**Private suites enable our guests to relax, conduct business and sleep between flights or during long delays.**

The spacious single and double room options include a dedicated bathroom and shower, in addition to a charging station, TV and free Wi-Fi service.



**THANK YOU**

